



Clermont County Department of Job and Family Services
2400 Clermont Center Drive, Suite 106C
Batavia, Ohio 45103
(513) 732-7248
(800) 571-0943
Fax: (513) 732-7444
www.clermontsupportskids.org

Mission: The Division is responsible for establishment, enforcement and collection of court orders for child support and/or medical insurance in the most cost effective manner; in a manner that is in compliance with statutes and regulations and in a manner that warrants the highest degree of public confidence.

Deputy Director: Brenda J. Gilreath

2002 Expenses: \$4,808,701.00

Citizens

Board of Commissioners

County Administrator

DJFS Director

CSE Deputy Director

69 Employees

Department

DJFS Child Support Enforcement

2002 Accomplishments:

Collections: Child Support Enforcement collected an all-time high of \$34,028,184.64 in child support payments. The tax offset program garnered \$1,424,226.00 and our criminal non-support cases resulted in collections of \$675,978.56.

Awards: Child Support Enforcement was honored by the Ohio Family Support Association (OFSA) with a Best Practice Award in the fall of 2002. The Best Practice Award is one of ten issued to county child support agencies annually. Clermont County's winning submission was for Program Awareness/Enforcement which involved activities surrounding Child Support Month, 2002. During August, CSE focused on freeze-and-seize of bank accounts, license suspension, Website advertising and a roundup of over forty most-wanted child support offenders. Throughout the month, "Most Wanted" child support offenders were featured in the local media on cable television and posters. A child support informant hotline was established which enabled viewers to report information relative to the whereabouts of the targeted most-wanted offenders. Also in August, CSE produced and distributed the annual "Most Wanted" poster which featured eight obligors with arrearages of \$201,978.



In an effort to promote the availability of services, CSE advertised the Division's Website, www.clermontsupportskids.org, on rural transit buses, which resulted in a tripling of the Websites hits. The site features the most-wanted offenders; outstanding bench warrant information; information relating to services provided, including the application process; and a direct communication link to the Division, enabling citizens to ask questions and obtain answers on-line.

Beginning in August, CSE focussed on suspending driver's licenses for individuals in default on their child support obligations. Since August, this effective enforcement tool has enabled CSE to suspend 505 driver's licenses and collect in excess of \$70,441.19 for reinstatements.

Challenges and Changes: In July 2002, Clermont Supports Kids Career Opportunities Program (COP), a joint initiative between Child Support Enforcement, The Business and Workforce Resource Center (BWRC) of Clermont County, and Juvenile and Domestic Relations Courts was implemented. This program provides unemployed or underemployed obligors case management employment services. Referrals to the program are court ordered and voluntary. Two hundred and twenty obligors have entered this program since July.

During 2002, CSE caseloads consisted of 24,202 adults and 13,162 children for a total of 37,364 individuals. Throughout 2002, CSE staff served 12,126 customers.

Board of Commissioners'