

2004 Annual Report

Mission: The Division is responsible for the establishment, enforcement and collection of court orders for child support and/or medical insurance in a manner that is cost effective, in compliance with statutes and regulations, and that warrants the highest degree of public confidence.

Deputy Director: Brenda J. Gilreath

2004 Expenses: \$5,147,249.51

Citizens

Board of Commissioners

County Administrators

DJFS Director

CSE Deputy Director

(79) Employees

2004 Accomplishments:

Collections: Child Support Enforcement collected \$34,856,026 in child support payments. The tax offset program garnered \$ 1,428,335.81; our criminal non-support cases resulted in collections of \$815,104.85; and collections on drivers license suspensions totaled \$555,643.50.

Hearings: In 2004, Child Support Enforcement conducted 1,072 administrative (internal) hearings and participated in 3,765 judicial hearings. Additionally, 417 lump sum orders resulted in \$448,103.14 intercepted mostly from employers or employee benefit plans for past due child support.

State Recognition: In the fall of 2004, Child Support Enforcement was honored with a Best Practice Award from Ohio Family Support Association for case management procedures in order establishment. Also in the fall of 2004, Child Support Enforcement Deputy Director, Brenda Gilreath was honored with the Child Support Enforcement Director of the Year Excellence Award from Ohio CSE Directors Association. During 2004, Clermont County CSE was one of six counties in Ohio that piloted Ohio eQuickPay - the fastest method now available for disbursement of child support payments. The marketing campaign included Ohio eQuickPay billboards, cable advertising and advertising of clermontsupportskids.org which was expanded to include information and enrollment forms for Ohio eQuickPay.

2004 Child Support Month Celebration: Child Support Enforcement celebrated Child Support Month (August) with its third annual round-up of most wanted child support offenders. The Sheriff's Office apprehended 85 individuals with outstanding bench warrants for non-support which is an 80% increase from 2003. The annual most wanted poster was published and distributed in August which featured 9 obligors with arrearages in excess of \$245,996.46. One obligor featured on the poster has been apprehended since publication. A new brochure designed primarily for the male audience to promote the importance of fathers in the lives of children and depicting fathers in a positive light was published and distributed during August.

2004 Case Statistics:

Criminal Non-Support/Diversion/Probation Cases: 473

Interstate Cases: 843

Paternity Establishment/Pre-Order Cases: 1781

Third party/Caretaker Cases: 1487

Enforcement Cases: 9070

Total Case Count: 13,654

During 2004, CSE caseloads collectively consisted of 27,308 adults and 14,178 children for a total of 41,486 individuals. Throughout 2004, CSE staff served 5,835 customers and responded to 171,183 telephone inquires (excludes all inquiries to direct extensions and all inquires through the 800 number).